

Fake News, and Deepfakes

Harmless Fun, or The Future of Fraud?



Javvad Malik Security Awareness Advocate KnowBe4, Inc.



Erich Kron Security Awareness Advocate KnowBe4, Inc.



About Erich Kron

- CISSP, CISSP-ISSAP, MCITP, ITIL v3, etc...
- Former Security Manager for the US Army 2nd Regional Cyber Center – Western Hemisphere
- Former Director of Member Relations and Services for (ISC)²
- A veteran of IT and Security since the mid 1990's in manufacturing, healthcare and DoD environments
- Hero to Javvad







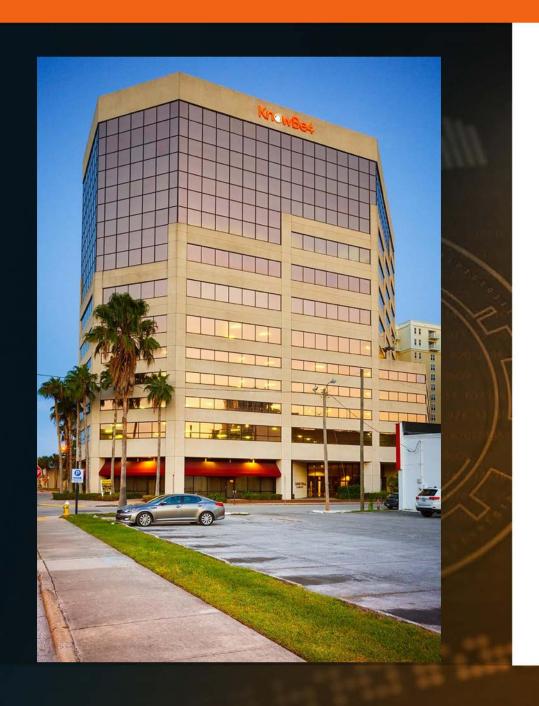




About Javvad Malik

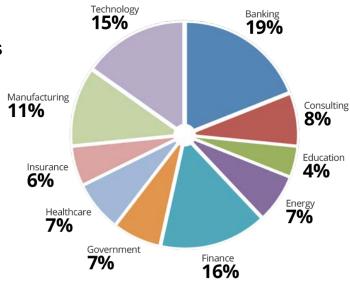
- 20 years in computer security
- IT Security Operation
- Infosec Consultant
- Analyst at 451Research
- Security Advocate at AlienVault
- YouTuber
- Podcast Host
- Blogger
- Hero to millions





KnowBe4, Inc.

- The world's most popular integrated Security Awareness
 Training and Simulated Phishing platform
- Based in Tampa Bay, Florida, founded in 2010
- CEO & employees are ex-antivirus, IT Security pros
- 200% growth year over year
- We help tens of thousands of organizations manage the problem of social engineering



Agenda

- How this all got started
- The progression of digital fakes
- Potential impact of fakes
- Detection of digital fakes
- Defending against fakery and silliness



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It All Started With Some Fun

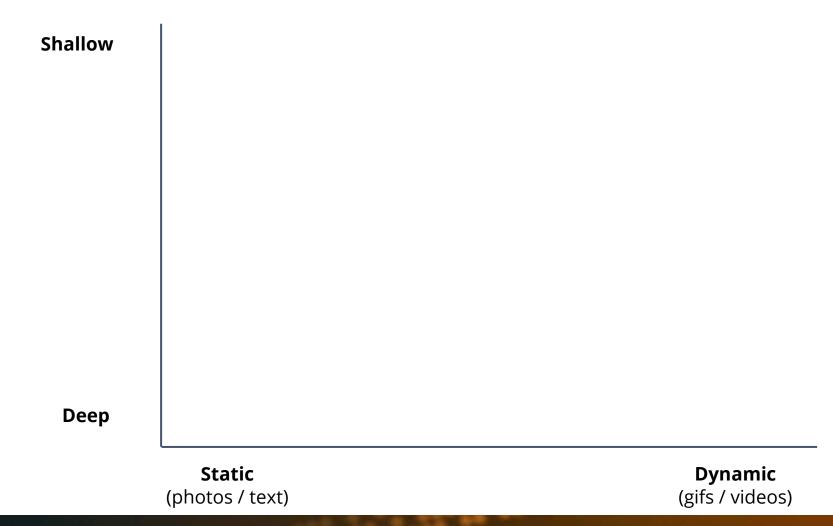
- Javvad and I have known each other for years and love to mess with each other
- We started with the simple Photoshop-type pictures and escalated from there
- We started taking conversations and changing the context by digitally altering what we had said
- It occurred to us how dangerous this could become given the quickly spreading nature of social media
- Then, we started playing with deepfake technology



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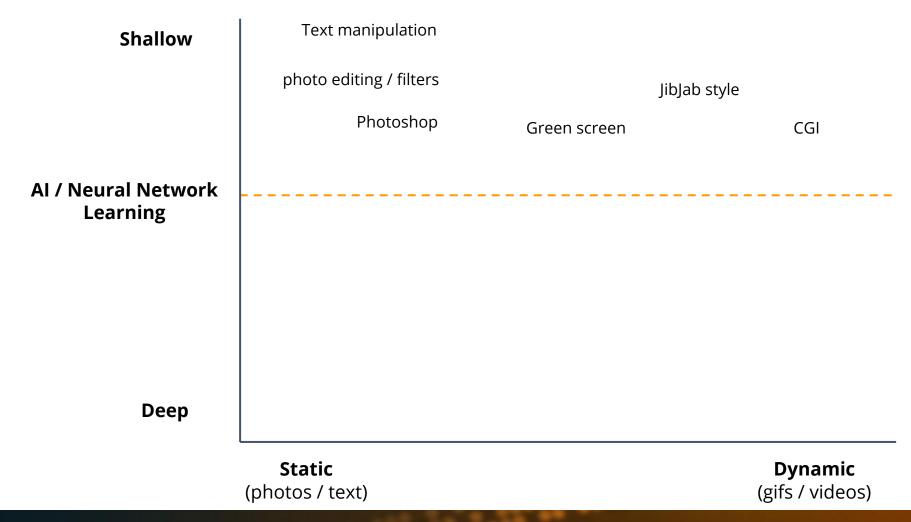






Text manipulation **Shallow** photo editing / filters JibJab style Photoshop Green screen CGI Deep Static **Dynamic** (gifs / videos) (photos / text)







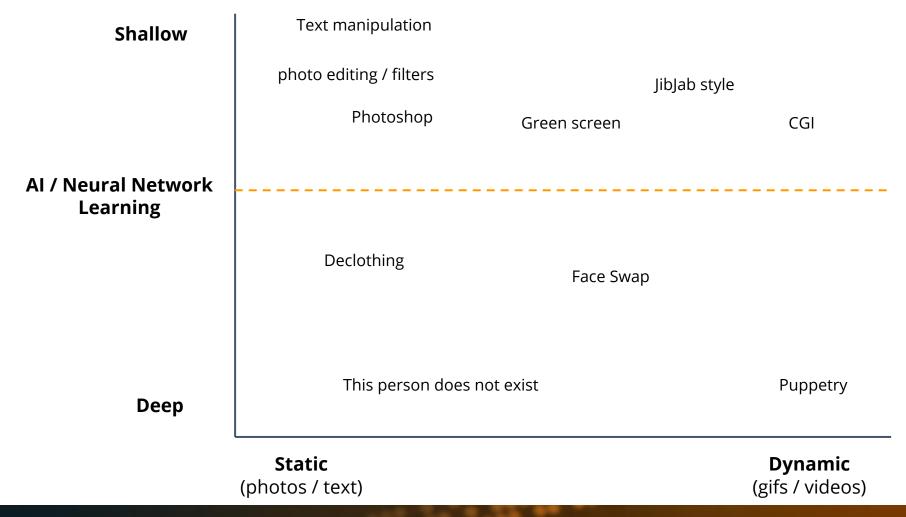




Image Manipulation

- Removing people from busy locations using image stacking and filters built into Photoshop
- Tilt-shift photos
- Forced perspective
- Can be used to modify "screenshots" as well as photos



Image Stacking in Photoshop

- This is an included script in recent versions of Photoshop
- You use multiple photos from the same place over time, and the software removes the things that moved





Tilt-Shift Images

- Makes real photos look unreal
- Fairly simple technique that lends itself to angled shots from above, like those taken from a drone



Forced Perspective

- Angles and perspective make things look unreal
- Seen a lot when someone wants to exaggerate the size of an animal or item



Face Swap Apps and Filters

- Add cat ears in real time
- Age you by 20 or 30 years
- Face-swapping apps
- Making animals talk



Augmented Reality and Filters

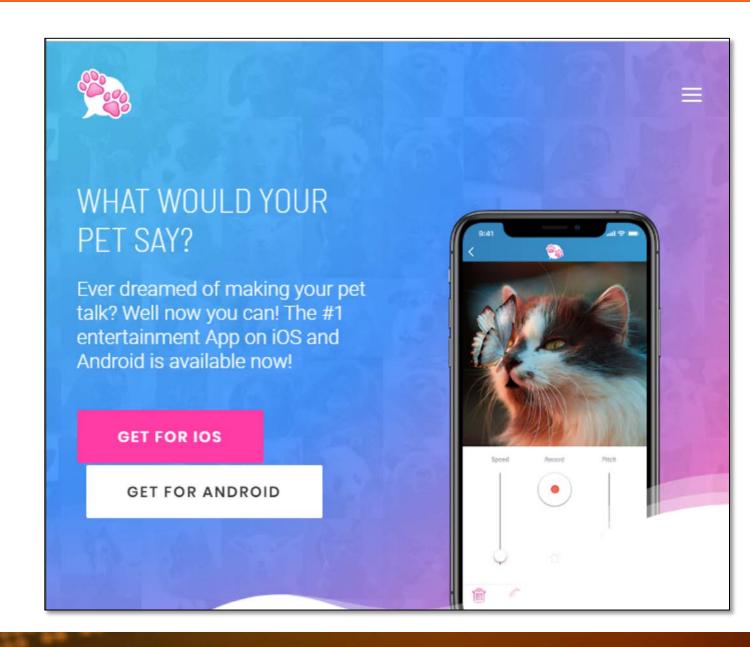
- Apps are able to augment video in real time adding important things such as cat ears, mustaches or any of 100 other things
- This is actually a very powerful technology to have in something like a phone



My Talking Pet

- Because everyone should be able to put words in their pet's mouths
- This is not new tech, it's been around for a while now

Video at https://www.youtube.com/watch?v=5AYrWpT6bl8



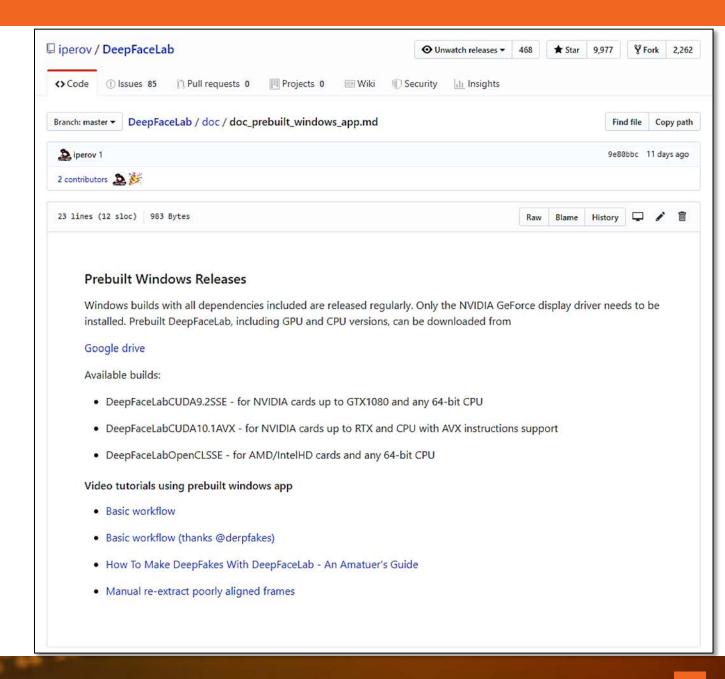
Video Deepfake apps

- Downloadable from GitHub
- Typically uses a GPU to make things quick
- Extracts single frames from the video, extracts faces, then trains AI to build a model and replace faces
- Good fakes generally required a voiceover actor



DeepFaceLab

- Downloadable from GitHub <u>https://github.com/iperov/D</u> <u>eepFaceLab</u>
- Windows binaries are downloadable
- Extracts single frames from the video, extracts faces, then trains AI to build a model and replace faces
- Does not change the audio



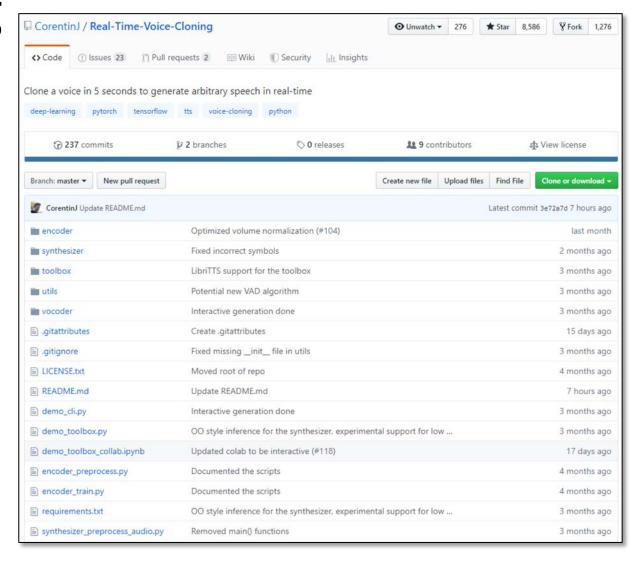
Audio Deepfake apps

- Also downloadable from GitHub
- Also typically uses a GPU to make things quick
- Uses audio clips and AI to replace or create the voice



Real-Time Voice Cloning

- Downloadable from GitHub <u>https://github.com/Corentin</u> <u>J/Real-Time-Voice-Cloning</u>
- Python-based tool to generate arbitrary speech in real time
- Uses pretrained models to speed up implementation
- Not great, but steadily improving

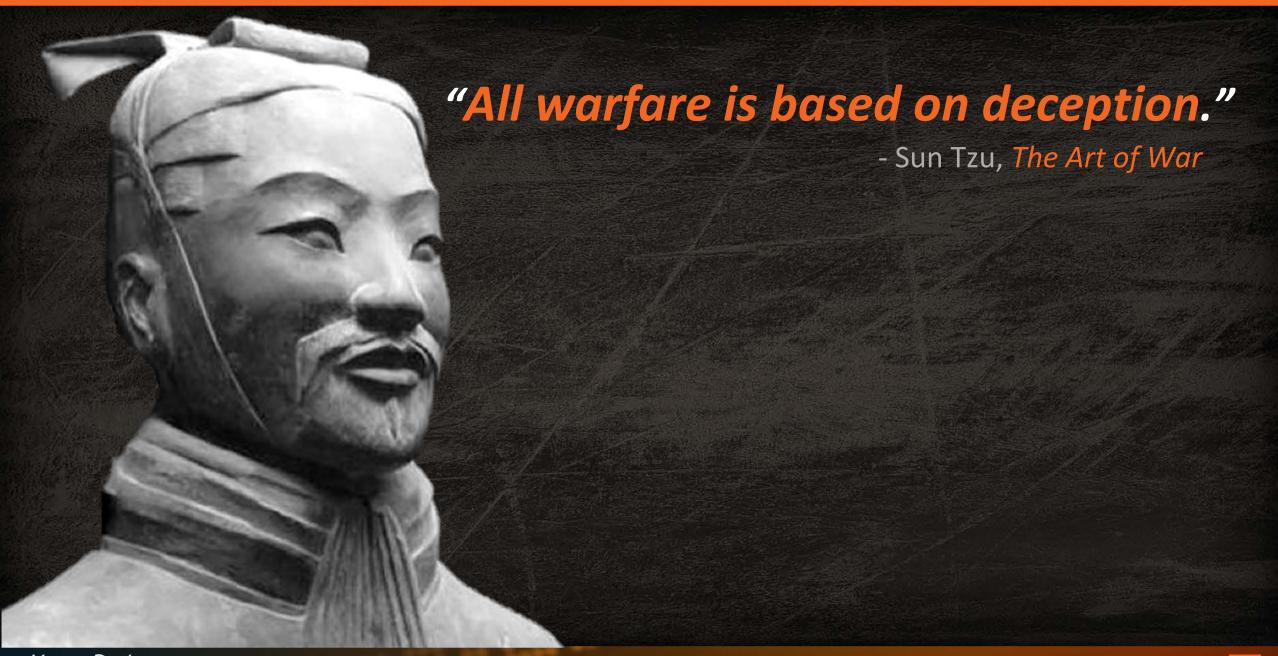




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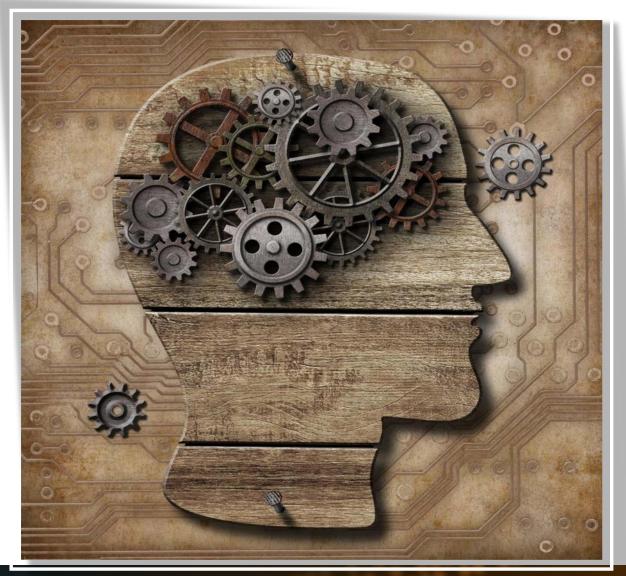


Example: Business Email Compromise (The Phish Evolved)

- a.k.a. CEO Fraud
- No payload
- Low volume email targeting high value individuals
- Personalized
- Few to no 'traditional' spam/phishing tells (such as poor grammar, egregious misspellings, etc.)



Understanding the root of deception



Our brains' job to filter, interpret, and present 'reality'

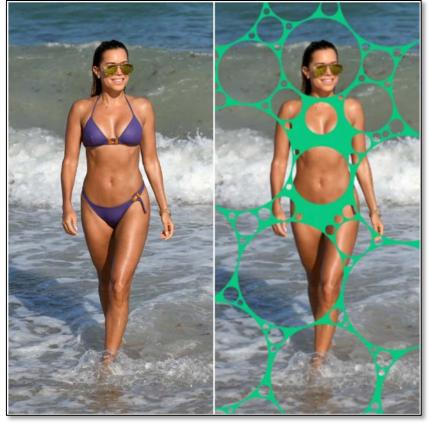


Video or Photo Fakes

- Romance scams (send a video holding a recent newspaper as proof)
- Outrage clickbait (sign a petition sort of scam)
- Election influencing (damage done before the issue could be proven as fake)

Weaponized Videos or Photos







Audio Fakes

- Romance scams (send an audio clip professing love)
- Election influencing (fake phone call intercepted?)
- CEO Fraud or other types of BEC

Possible Weaponized Voice Cloning?

PRO CYBER NEWS

Fraudsters Used AI to Mimic CEO's Voice in Unusual Cybercrime Case

Scams using artificial intelligence are a new challenge for companies



PHOTO: SIMON DAWSON/BLOOMBERG NEWS

By Catherine Stupp

Updated Aug. 30, 2019 12:52 pm ET

Criminals used artificial intelligence-based software to impersonate a chief executive's voice and demand a fraudulent transfer of €220,000 (\$243,000) in March in what



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Detection of fakes

- Artifacts always remain regardless of the quality and if they are visible while the video or audio is running
- Compression artifacts in video
- Inaudible artifacts in audio (we can hear 2 different sounds the same way)
- Will there be automation (YouTube, Facebook, etc. already doing it?)
- Neural Networks to detect fakes



The Human Bias Issue

- Deepfakes will enhance prejudices and biases.
- You don't need a high-tech hoax to manipulate someone who already wants to believe something.
- The truth is out there, so long as we care enough to look for it.



Agenda

- The Perception vs. Reality dilemma
- Understanding the OODA (Observe, Orient, Decide, Act) Loop
- How social engineers and scam artists achieve their goals by subverting its different components
- How we can defend ourselves and our organizations





Are You Being Manipulated? -- understand the lures --

Greed

Curiosity

Self Interest

Urgency

Fear

Helpfulness



Social Engineering Red Flags

From: YourCEO@yourorganization.com

Date: Monday December 12, 2016 3:00 pm

HI, I'm on vacation in London and my money and passport were stolen out of my bag. Could you wire me \$300 via Bank of America?

They gave me a special link so this goes right into my account and

To: You@yourorganization.com

Subject: My money got stolen

http://www.bankofarnerica.com

Thanks so much. This really helps me out!

I can buy a ticket home:

Your CEO

10 m



- I don't recognize the sender's email address as someone I ordinarily communicate with.
- This email is from someone outside my organization and it's not related to my job responsibilities.
- This email was sent from someone inside the organization or from a customer, vendor, or partner and is very unusual or out of character.
- Is the sender's email address from a suspicious domain (like micorsoft-support.com)?
- I don't know the sender personally and they were not vouched for by someone I trust.
- I don't have a business relationship nor any past communications with the sender.
- This is an unexpected or unusual email with an embedded hyperlink or an attachment from someone I haven't communicated with recently.



- I was cc'd on an email sent to one or more people, but I don't personally know the other people it was sent to.
- I received an email that was also sent to an unusual mix of people.
 For instance, it might be sent to a random group of people at my organization whose last names start with the same letter, or a whole list of unrelated addresses.



HYPERLINKS

- I hover my mouse over a hyperlink that's displayed in the email message, but the link-to address is for a different website. (This is a big red flag.)
- I received an email that only has long hyperlinks with no further information, and the rest of the email is completely blank.
- I received an email with a hyperlink that is a misspelling of a known web site. For instance, www.bankofarnerica.com — the "m" is really two characters — "r" and "n."



 Did I receive an email that I normally would get during regular business hours, but it was sent at an unusual time like 3 a.m.?



- Did I get an email with a subject line that is irrelevant or does not match the message content?
- Is the email message a reply to something I never sent or requested?



- The sender included an email attachment that I was not expecting or that makes no sense in relation to the email message. (This sender doesn't ordinarily send me this type of attachment.)
- I see an attachment with a possibly dangerous file type. The only file type that is always safe to click on is a .txt file.



- Is the sender asking me to click on a link or open an attachment to avoid a negative consequence or to gain something of value?
- Is the email out of the ordinary, or does it have bad grammar or spelling errors?
- Is the sender asking me to click a link or open up an attachment that seems odd or illogical?
- Do I have an uncomfortable gut feeling about the sender's request to open an attachment or click a link?
- Is the email asking me to look at a compromising or embarrassing picture of myself or someone I know?





It's more than just phishing training

Preventing Workplace Harassment for Managers



Published on: July 10th, 2019 Category: Training Modules Duration: 60 mins



Executive Series: Secure Destruction of Sensitive Information

New York State **Education Law**

Published on: June 27th, 2019 Category: Video Modules

Duration: 2 mins



Preventing Workplace Harassment for Employees

Published on: July 10th, 2019 Category: Training Modules

Duration: 60 mins



Executive Series: Ransomware and Bitcoin

Published on: June 17th, 2019 Category: Video Modules

n: 4 mins



Travel Security Challenge Game

Published on: June 25th, 2019

Category: Training Modules

Duration: 20 mins

New York State Education Law

Published on: June 24th, 2019

Category: Games

Duration: 7 mins



Executive Series: Decision-Maker Email Threats

Published on: June 27th, 2019

Category: Video Modules

Duration: 5 mins



Build engagement and decrease behavior-related risk



Baseline Testing

We provide baseline testing to assess the Phish-prone™ percentage of your users through a free simulated phishing attack.



Train Your Users

On-demand, interactive, engaging training with common traps, live hacking demos and new scenario-based Danger Zone exercises and educate with ongoing security hints and tips emails.



Phish Your Users

Fully automated simulated phishing attacks, hundreds of templates with unlimited usage, and community phishing templates.



See the Results

Enterprise-strength reporting, showing stats and graphs for both training and phishing, ready for management. Show the great ROI!

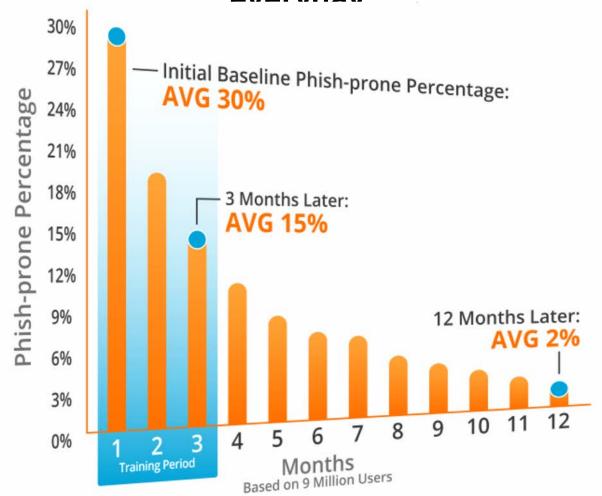




Arm Your Organization

Through combined security awareness and behavior training

Security awareness, coupled with frequent simulated phishing training, will help employees make smarter security decisions,





Thank You!

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