KnowBe4 Security Awareness Training

Old-school security awareness training doesn’t hack it anymore. Today, your employees are frequently exposed to sophisticated phishing and ransomware attacks.

**Baseline Testing**
We provide baseline testing to assess the Phish-prone™ percentage of your users through a free simulated phishing attack.

**Train Your Users**
The world’s largest library of security awareness training content; including interactive modules, videos, games, posters and newsletters. Automated training campaigns with scheduled reminder emails.

**Phish Your Users**
Best-in-class, fully automated simulated phishing attacks, thousands of templates with unlimited usage, and community phishing templates.

**See the Results**
Enterprise-strength reporting, showing stats and graphs for both training and phishing, ready for management. Show the great ROI!

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The System Really Works
With KnowBe4’s massive database, we analyzed nearly 9 million users over the course of 12 months, and our 2019 research uncovered surprising results. The overall industry initial Phish-prone percentage benchmark turned out to be a troubling 30%.

Fortunately, the data showed that this 30% can be brought down more than half to just 15% in only 90 days by deploying new-school security awareness training. The 365-day results show that by following these best practices, the final Phish-prone percentage can be minimized to 2% on average.

See how your company’s phish-prone percentage compares to your peers! The Industry Benchmarking feature is included with your subscription.
KnowBe4 Security Awareness Training Features

**Unlimited Use**
We offer three Training Access Levels, giving you access to our content library of 900+ items based on your subscription level. Unlimited access to all phishing features with flexible licensing. No artificial license ceilings and 10% overage allowance. Powerful new features added regularly.

**Engaging, Interactive Browser-based Training**
The interactive training gives your users a fresh new learner experience that makes learning fun and engaging. With the optional gamification feature, users can compete against their peers on leaderboards and earn badges while learning how to keep your organization safe from cyber attacks.

**NEW! Upload Your Own Content**
Want to supplement your KnowBe4 security awareness training content with your organization’s custom training or other corporate training content? Upload your own SCORM-compliant training and video content and manage it alongside your KnowBe4 ModStore training all in one place - at no extra cost!

**Custom Phishing Templates and Landing Pages**
Apart from the thousands of easy-to-use existing templates, you can customize scenarios based on personal information and include simulated attachments to create your own targeted spear phishing campaigns. Each Phishing Email Template can have its own Custom Landing Page, which allows for point-of-failure education.

**Phish Alert Button**
KnowBe4’s Phish Alert add-in button gives your users a safe way to forward email threats to the security team for analysis, and deletes the email from the user’s inbox to prevent future exposure. All with just one click!

**Social Engineering Indicators**
Patented technology turns every simulated phishing email into a tool IT can use to dynamically train employees by instantly showing them the hidden red flags they missed within that email.

**Automated Security Awareness Program (ASAP)**
ASAP allows you to create a customized Security Awareness Program for your organization to help you create and implement a fully mature training program in just a few minutes!

**User Management**
KnowBe4’s Active Directory Integration allows you to easily upload user data and saves you time by eliminating the need to manually manage user changes. You can also leverage the Smart Groups feature to tailor and automate your phishing campaigns, training assignments and remedial learning based on your employees’ behavior and user attributes.

**Security Roles**
Allows you to define unlimited combinations of level access and administrative ability that you’d like specific user groups to have. With delegated permissions you have the ability to limit roles to only display specific data or allow for the phishing, training, and user management of specific groups.

**Advanced Reporting Feature**
60+ built-in reports provide holistic views and detailed reporting on your key awareness training indicators over time. Leverage Reporting APIs to pull data from your KnowBe4 console and for multiple accounts, Roll-up Reporting makes it easy to view results in aggregate.

**Virtual Risk Officer™**
The new innovative Virtual Risk Officer (VRO) functionality helps you identify risk at the user, group and organizational level and enables you to make data-driven decisions when it comes to your security awareness plan.

**PhishER**
As you phish and train your users they will to start reporting potentially dangerous emails to your incident response team. The increase of this email traffic ... can present a new problem! PhishER, is an optional add-on for managing the high volume of messages reported by your users and helps you identify and respond to email threats faster.