KnowBe4 How To Prevent and Mitigate Ransomware Like the Pros!



What Nuclear Ransomware Does

- Encrypts files
- Steals intellectual property/data
- Steals every credential it can—business, employee, personal, customer
- Threatens victim's employees and customers
- Uses stolen data to spear phish partners and customers
- Publicly shames victims



7 Ways to Prevent Ransomware

- Focus on mitigating social engineering
- Patch internet-accessible software
- Use non-guessable passwords/multifactor authentication
- Different passwords for every website and service
- Teach users how to spot rogue URLs
- Use least-permissive permissions
- Have a safe, tested, complete, offline backup

	What To Do When Ransomware Strikes
2,	Notify management
	Get legal involved, let legal make all outside calls
omers	Freeze internet access
tication	Call insurance company if you have cybersecurity insurance
	Call in ransomware recovery experts
	Identify ransomware strain
	Implement your ransomware response plan
	Decide ahead of time if you will pay the ransom

KnowBe4 Resources

Ransomware Portal:

https://www.knowbe4.com/ransomware

Ransomware Hostage Rescue Manual:

https://info.knowbe4.com/ransomware-hostage-rescue-manual-0

Ransomware Simulator:

https://www.knowbe4.com/ransomware-simulator

22 Social Engineering Red Flags:

https://www.knowbe4.com/hubfs/Social-Engineering-Red-Flags.pdf

Webinar - Teach Users How to Spot Rogue URLs: https://info.knowbe4.com/rogue-urls

Webinar - Ultimate Guide to Phishing Mitigation: https://info.knowbe4.com/webinar-stay-out-of-the-net