KnowBe4 Human error. Conquered.

Your Ransomware Task Force: Response, Recovery, and Remediation Tips from the Pros

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Roger A. Grimes

Data-Driven Defense Evangelist KnowBe4, Inc.

Twitter: @RogerAGrimes LinkedIn: https://www.linkedin.com/in/rogeragrimes/

About Roger

- 30 years plus in computer security
- Expertise in host and network security, IdM, crypto, PKI, APT, honeypot, cloud security
- Consultant to world's largest companies and militaries for decades
- Previous worked for Foundstone, McAfee, Microsoft
- Written 11 books and over 1,000 magazine articles
- InfoWorld and CSO weekly security columnist 2005 -2019
- Frequently interviewed by magazines (e.g. Newsweek) and radio shows (e.g. NPR's All Things Considered)

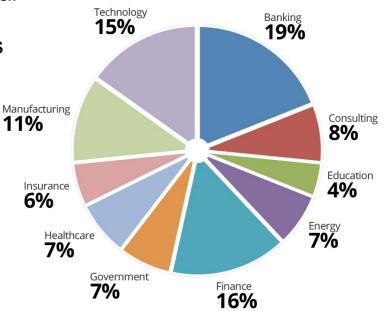
Certification exams passed include:

- CPA
- CISSP
- CISM, CISA
- MCSE: Security, MCP, MVP
- CEH, TISCA, Security+, CHFI
- yada, yada



KnowBe4, Inc.

- The world's most popular integrated Security Awareness Training and Simulated Phishing platform
- Based in Tampa Bay, Florida, founded in 2010
- CEO & employees are ex-antivirus, IT Security pros
- 200% growth year over year
- We help tens of thousands of organizations manage the problem of social engineering





Bill Hardin

Vice-President Charles River Associates

> BHardin@crai.com 312-619-3309

About Bill

- Has worked on thousands of forensic engagements in the areas of data breach and cyber incident response, theft of trade secrets, white collar crime, FCPA investigations, and enterprise risk management.
- Many of his cases have been mentioned in The Wall Street Journal, Financial Times, Forbes, and Krebs on Security, amongst other publications.
- He has spoken at numerous events on cybercrime, risk management, and strategy/operations consulting.

Charles River Associates

- Leading global consulting firm that offers economic, financial, and strategic expertise to major law firms, corporations, accounting firms, and governments around the world.
- In business over 50 years
- www.crai.com
- +1-617-425-3000

CRA^{Charles} River Associates





CRA Cyber Security Services

Having responded to thousands of clients matters in the cyber security space, Charles River Associates ("CRA") deploys a team of experienced operators to tackle disruption to help our clients get back to business as usual. Our team has an expansive set of skills and capabilities to assist our clients as they respond to and recover from a broad spectrum of cybersecurity matters.







Our goal is to manage the disruptions and get organizations back to business as usual.



Agenda

Two-Part Webinar

<u> Today - May 20th</u>

- Interview with Bill Hardin
- Cover technical response, recovery, negotiations with ransomware gang

On-Demand

- Interview with John Mullen
- Cover how to handle the first day of incidence response
- What to do and what not to do



EMBER is Burning

- 1. Extortion
- 2. Malware
- 3. Business Email Compromise
- 4. Engineering
 5. Regulatory





EXTORTION - RANSOMWARE RYUK BitPaymer vCrypt Locky Stampado Zelta Lockout SAMSAM Matrix Black Mamba Dharma Cry9 Serpent Jigaw Sodinokibi Clop JeepersCrypt CryptoMix Petya **Erebus WANNACRY NotPetya Bad Rabbit**

Reveton Mole66 Dopplepaymer Globelmposter2 Netwalker Maze

> **CRA**^{Charles} River Associates



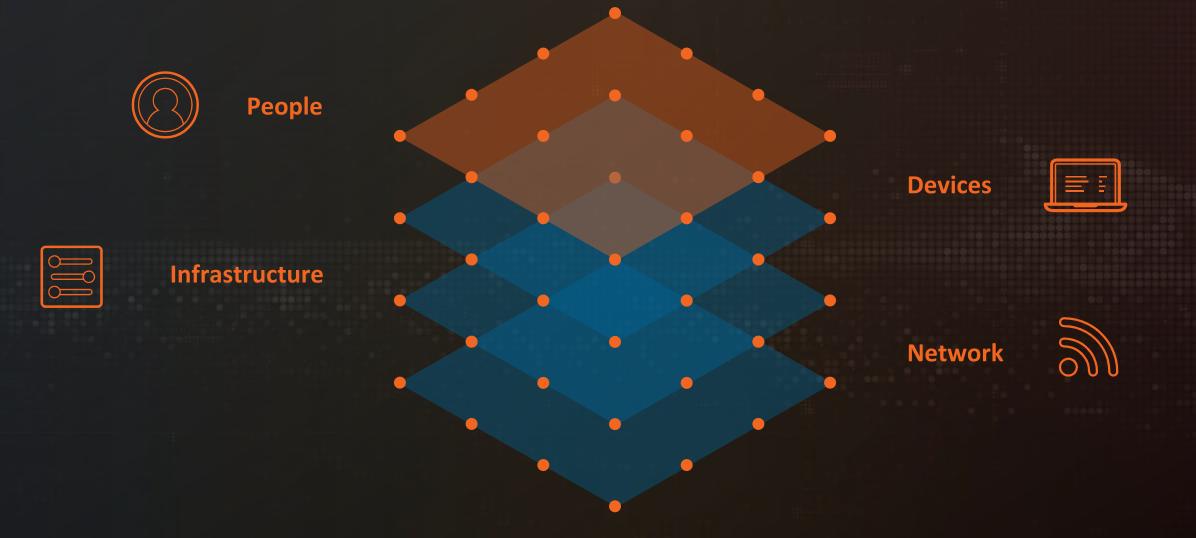
Extortion Roadmap







Customers Are Building a Modern Security Stack....



... That Starts With the Human



The KnowBe4 Security Awareness Program WORKS



Baseline Testing

Use simulated phishing to baseline assess the Phish-prone[™] percentage of your users.

Real Train Your Users

The world's largest library of security awareness training content; including interactive modules, videos, games, posters and newsletters. Automated training campaigns with scheduled reminder emails.

? Phish Your Users

Best-in-class, fully automated simulated phishing attacks, hundreds of templates with unlimited usage, and community phishing templates.

See the Results

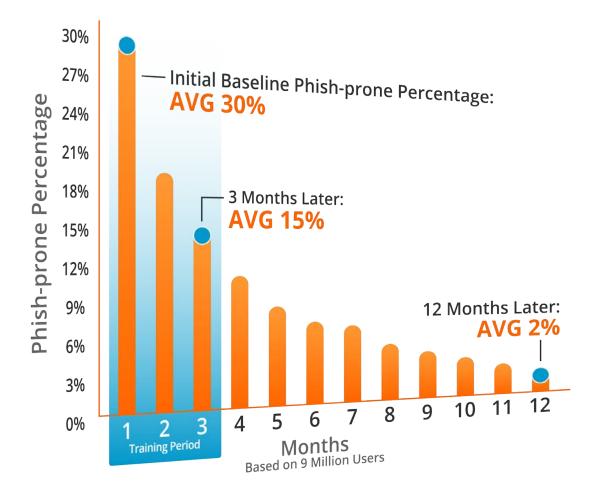
Enterprise-strength reporting, showing stats and graphs for both training and phishing, ready for management. Show the great ROI!





Security Awareness Training Program That Works

- Drawn from a data set of over six million users
- Across nearly 11K organizations
- Segmented by industry type and organization size
- 241,762 Phishing Security Tests (PSTs)



Resources

Free IT Security Tools



Domain

Doppelgänger



Awareness Program Builder

Domain Spoof Tool



Assessment

Phish Alert

Training Preview



Ransomware Simulator







Breached Password Test



Phishing Security Test

Second Chance



Whitepapers



Ransomware Hostage Rescue Manual

Get the most complete Ransomware Manual packed with actionable info that you need to have to prevent infections, and what to do when you are hit with ransomware.



CEO FRAUD

CEO Fraud Prevention Manual

CEO fraud is responsible for over \$3 billion in losses. Don't be next. The CEO Fraud Prevention Manual provides a thorough overview of how executives are compromised, how to prevent such an attack and what to do if you become a victim.



12+ Ways to Hack Two-Factor Authentication

All multi-factor authentication (MFA) mechanisms can be compromised, and in some cases, it's as simple as sending a traditional phishing email. Want to know how to defend against MFA hacks? This whitepaper covers over a dozen different ways to hack various types of MFA and how to defend against those attacks.

» Learn More at www.KnowBe4.com/Resources «



Questions?

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